



MSC Opera

10 Nights

MSC Cruises – Northern Europe Cruise



Summary

Welcome to MSC Opera!

Along the way, you'll explore sandy dunes running along the beach, green river valleys and intriguing ports and quarters. Behind the fog of Southampton discover the longest medieval walls in England as well as the fascinating Tudor House Museum. In St Peter Port, feel the energy while strolling around the waterside cafes, bars, piers and pretty beaches. From gothic to post-modern, Lisbon will dazzle you with its brightly-colored fishing boats, sweeping cliffs and beaches of white sand, backed by lagoons and neighborhoods drenched with medieval charm.

Overview

Country:	Portugal – Spain – France – United Kingdom – Netherlands
Cities:	Lisbon – Bilbao – LeHavre – Southampton – IJmuiden – St Peter Port – Vigo – Lisbon
Season:	July till September 2014
Duration:	11 days /10 nights
Port of departure:	Lisbon
Starting Price:	€ 959

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Itinerary

Day	Date	Port	Arrival	Departure
1	Mon	Lisbon	17:00
2	Tue	At Sea
3	Wed	Bilbao	9:00	16:00
4	Thu	At Sea
5	Fri	Le Havre	8:00	21:00
6	Sat	Southampton	7:00	16:00
7	Sun	Ijmuiden	10:30	18:00
8	Mon	St Peter Port	14:00	19:00
9	Tue	At Sea
10	Wed	Vigo	9:00	15:00
11	Thu	Lisbon	9:00



Prices Include

10-night accommodation on full board basis
All activities and animations on board

Prices Exclude

Round trip ticket (economy class)
Round trip transfers: airport – pier - airport
Airport & port taxes
Travel insurance
Drinks & tips on board
Optional tours
All other expenses

Starting price per person sharing double in Euro

Type of Cabin	Experience	Price
Inside Cabin	Bella Experience	959
	Fantastica Experience	1059
Ocean View	Bella Experience	1209
	Fantastica Experience	1359
Balcony Cabin	Bella Experience	1459
	Fantastica Experience	1609
	Aurea Experience	2009
Suite	Aurea Experience	2259

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Booking terms & conditions

1. Booking procedure and deposit

- 1.1 Every Cruise is subject to availability at the time of booking. No Contract shall be made until the deposit or full amount is paid and the confirmation invoice provided to the Passenger.
- 1.2 Full payment is required no later than 5 weeks prior to departure.
 - 30 % to be paid upon booking
 - 40 % to be paid 61 days prior to departure
 - 30 % to be settled 5 weeks prior to departure
- 1.3 If the booking application is made between 61 days and 5 weeks prior to departure then 70 % has to be paid
- 1.4 If the booking application is made within 5 weeks prior to departure, then full payment must be sent at the time of Booking.
- 1.5 If any Passenger fails to pay the balance 5 weeks prior to departure, the Company has the right to cancel the booking without notice and levy cancellation charges.

2. Prices and price guarantee

- 2.1 No change to the Contract price will be made within 20 days before departure or once full payment has been received by the Company.
 - 2.2 The Company reserves the right to modify the Contract price at all times prior to those detailed in 2.1 above to allow variations for:
 - a) Fuel costs for the propulsion of the vessel;
 - b) Dues, taxes or fees chargeable for services such as embarkation or disembarkation fees at ports or airports.
- For paragraph (a) any variation of the cruise price will be equal to the cost/ increase of the fuel per barrel for the number of passengers carried on board the vessel.
- For paragraph (b) any variation of the Package price will be equal to the full amount of the fees.
- 2.3 If the increase amounts to more than 10% on the total Contract price, the Passenger will be entitled to cancel the Contract with a full refund of the Contract price. Such refund does not include insurance premiums paid which are in no case refundable.
 - 2.4 To exercise the right to cancel the Passenger must notify the company in writing within 5 days of receiving the price increase notification.

3. Passport and visas

- 3.1 Passengers must hold fully valid passports for the whole duration of the cruise and the expiry date must be at least 6 months after the return date. Certain countries insist on machine readable and digital photo passports, especially Russia and USA.
- 3.2 The Company is not responsible for obtaining visas for any Passenger; this is the responsibility of the individual Passenger.

4. Booking changes requested by the passenger

- 4.1 Reasonable changes to bookings may be requested after the confirmation invoice has been issued until 61 days prior to departure, subject to a minimum administration fee of 50 Euros per person per amendment. Any additional costs including cancellations fees and or increased prices will be exclusively for the Passenger's account.
- 4.2 Rates may be subject to change for change of name to documentation/ Date of birth.
- 4.3 The Company will make reasonable endeavors to comply with the Passenger requests for changes to flight arrangements. In no case whatsoever will the Company be held liable for flight change requests that cannot be satisfied.
- 4.4 Requests of amendments to the Booking received within 61 days of departure will be treated as cancellations and the cancellation charges detailed below will apply.



5. Cancellation by the passenger

5.1 Cancellation of booking must be requested in writing (registered letter, email or fax) by to the Company or via the Passenger's Sales Agent.

All tickets issued and the confirmation invoice must be returned together with the notice of cancellation.

5.2 To cover the estimated loss incurred by cancellation, the Company will levy cancellation charges in accordance with the following scale:

- 61 days before the departure date no penalties
 - 60 to 46 days before the departure date 10% of the whole price
 - 45 to 31 days before the departure date 25% of the whole price
 - 30 to 16 days before the departure date 50% of the whole price
 - 15 to 6 days before the departure date 75 % of the whole price
 - 5 days before the departure date 100% of the whole price
- * Or loss of deposit whichever is greater.*

5.3 It may be possible for the Passenger to claim these cancellation charges from his travel insurance provider, subject to any applicable deductibles. It is the passenger's responsibility to make such a claim.

6. Itinerary / Right to change

6.1 The Company reserves the right at its sole discretion and/or that of the Master of any vessel (which will not be exercised unreasonably) to decide whether to deviate from the advertised or ordinary itinerary, to delay or anticipate any sailing, omit or change scheduled ports of call, to arrange for substantially equivalent carriage by another vessel, to tow or be towed or assist other vessels or to perform any similar act which, in its and/or Master's sole discretion will deem advisable or necessary for the safety, of the Passenger, of the vessel and crew. In such circumstances the Company will be under no liability or obligation to the Passenger.

Errors, omissions and changes

Every effort has been made to ensure accuracy of the brochure content but certain changes and revisions may take place. It is recommended to check with the travel agent or by visiting the Company's website for the most up to date terms and conditions.

This is a product sheet elaborated in order to give you a quick overview of our package with details pertaining to hotels, flights and proposed tours. This is not a tailor made quotation and should you wish to have specific details reviewed to better suits your need please do not hesitate to contact one of our travel consultants or visit one of our branches.

CODE: H-S14-CRUISES-MSC OPERA

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