**/****ririlody@yahoo.com** **EMAIL:** **shadijaber02@gmail.com**

**Personal data:**

**Date and place of Birth:  lebanon 1/1/1997**

**Nationality: Lebanese**

**Telephone: 0096176540998 Or /71547770**

**Marital status: single**

**:Career Objective**

**Seeking a challenging position with a successful organization,         position as a business administration where my hard work allows   me to use my skills, prove my self gain experience and goals :**

**:Personal kills**

**Able to work well under pressure**

**Good public skills**

**Able to work in all levels of management and personnel**

**Able to learn new task quickly**

**Try to be initiative as mush as possible**

**Flexible**

**Put the work in top priority**

**Have a high self confidence**

**Hard work and active**

**Energetic**

**Finish work in its perfect final case**

**Very accurate in my work**

**Ambitious**

 **GREAT HOSPITALITY WITH CUSTOMERS**

**Risk Taker**

**Education :**

**Institute Arts and crafts**

 **( airplane mechanic )**

**Works experience:**

**Amrecana Company**

**KFC : worked as floor manager- supervisor and assistant manager in KFC Lebanon**

**(2016-2019 ) and still**

**ABC ashrafeye in**

**Margherta  as  a manager + sales and trail / GRO**

**from February 2018 till 2019**

**CUSTOMER SERVICE**

**Nature of Work:**

**Develop and maintain sales materials and current product knowledge**

**Specific targets**

**Proposals and sales contracts**

**Solving problem**

**Professional Qualification**

**COURSES:**

**Customer service:  Includes how to deal with different types of customers and how to make them to feel satisfied in dealing with the organization.**

**Computer knowledge:**

**Windows XP**

**Microsoft applications (Word, Excel,**

**Internet**

**Language known:**

**Arabic:  (Reading, Writing and Speaking)**

**English: (Reading, Writing and Speaking)**

**NOTE: Was in kuwait in 2001 till 2009**