

## **Khaled Dernayka**

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Date of Birth: 11 April 1990 – Nationality: Lebanese

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### **OBJECTIVES**

Building a successful career in digital field by joining a top technology consulting firm to help organizations derive competitive advantage through implementing modern technology solutions ...

### **EDUCATION**

- Sept. 2013 – Jan.2016: University of Balamand  
Master in Business Administration (MBA). GPA: 3.4
- Sept. 2008 - June 2012: Lebanese American University (LAU)  
BS in Management Information Systems (MIS). GPA: 3.4
- Sept. 1993 - June 2008: College des Freres Maristes - Jbeil  
Lebanese Baccalaureate in Life Science.

### **EXPERIENCE**

- April 2013 – Present: Customer Relations at Credit Libanais Bank.
  - Serves customers by providing product and service information; resolving product and service problems and dealing with personal, housing, car, and commercial loans.
- July 2011 – August 2011: Internship at Byblos Bank.
  - Provide service to bank customers by conducting appropriate transactions and meeting the needs of customers by referring them to appropriate departments in the bank.
- September 2008 – June 2011: Part time assistant in the Purchasing Office at Lebanese American University.

### **SKILLS AND QUALIFICATIONS**

Database: SQL server.

Programming: Java, HTML.

Info Graphic: Microsoft Office.

Languages: Arabic (Native), English and French (Fluent)

### **OTHER SKILLS**

Good communication skills with people from different backgrounds.

Problem solving and management skills, including conflict resolution.

### **EXTRA CURRICULAR ACTIVITIES:**

- Member of the environmental club during high school time.
- Member of Byblos International Festival Team (Year 2012)
- Member of Byblos Sporting Club – Basketball Team (2000 - 2008)

### **HOBBIES AND INTERESTS**

- Sports: tennis, basketball, cycling, and volleyball.
- Attending social gatherings that include interaction among people.
- Movies and plays.

*(References available upon request)*