**NITHIN PHILIP JACOB**

[***nithinpj24@gmail.com***](mailto:nithinpj24@gmail.com)

**Ph No: +971 52 110 5265**

**CAREER OBJECTIVE**

A proactive and well-seasoned hands-on I.T/ITES professional with One year and Four months of progressive experience in BPO (ITES) seeking a challenging position training, managing and bringing in new innovations to rest all benchmarks in areas of Customer Service or IT Infrastructure in an establishment and become an indispensable part of the organization through constant and sincere efforts aiding Organizational Growth and that of the team.

**WORK EXPERIENCE**

* Worked as **Customer Service Associate** with First Source Solution Pvt. Ltd, Ernakulum from 2013 December 2nd till 2014 June 03rd.
* Worked as **Business Associate- Operation** with Vertex Customer Solutions India Pvt. Ltd, Bangalore from 2014 October 20th till 2015 August 17th.

**EDUCATION QUALIFICATIONS**

* **B.Sc. in Computer Science**(2008-2011, M.G. University): 61%.
* Higher Secondary School Leaving Certificate (2008, Government of Kerala Board of Higher Secondary Examination): 59%.
* Secondary School Leaving Certificate (2005, General Education Department, Govt. of Kerala): 68%.

**EXTRA QUALIFICATIONS**

* **PHP and MySQL** certificate course with Aptech Computer Education center, Kozhencherry, Kerala.

**TECHNICAL SKILLS**

**Operating Systems :** WINDOWS

**Languages :** C, C++, PHP, JAVA, VB, ASP.NET

**Databases :** SQL

**Other Applications :** MS-Office

**STRENGTHS**

* Ability to maintain a high standard of work.
* Good at team work with a positive attitude.
* Sincere and dedicated in the execution of the task assigned.

**PERSONAL DATA**

**Father's name :** Mr. Jacob John

**Date of birth :** 24-08-1989

**Gender :** Male

**Age :** 26

**Marital status :** Single

**Languages known :** English, Malayalam

**Nationality :** Indian

**Passport Number :** K3199313

**Permanent Address :** Konnath House

Maramon P.O

Pathanamthitta, Kerala, 689549

**References :** Will be provide if required

**Visa Status : Visit Visa**

**Valid up to : 25.07.2016**

**DECLARATION**

I hereby declare that all the information mentioned above istrue to the best of my knowledge.

**Date :**

**Place :** Dubai (Nithin Philip Jacob)